

FIRESTONE WARRANTY GENERAL TERMS, CONDITIONS, AND LIMITATIONS



Warranty No:
Project No:
Start Date:

Building Identification:
Building Address:
Building Owner:
Installing Contractor:

Subject to the terms, conditions, and limitations set forth herein, Firestone Building Products Company, LLC, an Indiana limited liability company ("Firestone"), provides the Building Owner ("Owner") named above with this Limited Warranty for the Firestone provided System(s) or Material(s) set forth herein. This Limited Warranty consists of multiple pages, all of which comprise the express terms and conditions of the warranty herein. Additional requirements, terms, conditions, exceptions, and limitations are defined in subsequent pages. In the event that inconsistencies exist between the General Terms, Conditions, and Limitations listed below and the Terms, Conditions, and Limitations in subsequent pages, the subsequent pages will prevail.

GENERAL TERMS, CONDITIONS, AND LIMITATIONS

Payment Required. Firestone shall have no obligation under this Limited Warranty unless and until Firestone and the licensed applicator have been paid in full for all materials, supplies, services, approved written change orders, warranty costs and other costs which are included in, or incidental to, the System or Materials. In the event that repairs not covered by this Limited Warranty are necessary in the future, Firestone reserves the right to suspend this Limited Warranty until such repairs have been completed and the licensed applicator and/or Firestone has been paid in full for such repairs.

Exclusions. Firestone shall have no obligation under this Limited Warranty, or any other liability, now or in the future if a claim or damage is caused by: Natural forces, disasters, or acts of God including, but not limited to, fires, hurricanes (regardless of wind speed), tornadoes, microbursts, wind-blown debris, lightning, earthquakes, volcanic activity, atomic radiation, insects or animals; Act(s), conduct or omission(s) by any person, or act(s) of war, terrorism or vandalism, which damage the System or Materials or which impair the System's or Material's ability to perform properly; Failure by Owner to use reasonable care in maintaining the System or Materials. Said maintenance to include, but not be limited to, those items listed in the current version of the Firestone Owner's Manual available at www.firestonebpco.com; Deterioration, defects or failure of building components, including, but not limited to, the substrates, structural elements, walls, mortar, HVAC units, skylights, foundation settlement, or the failure of wood nailers to remain attached to the structure; Construction generated moisture, condensation or infiltration of moisture in, from, through or around the walls, copings, rooftop hardware or equipment, skylights, building structure or underlying or surrounding materials; Acid, oil, harmful chemicals or the reactions between them; Alterations or repairs to the System or Materials that are not completed in accordance with Firestone specifications, not completed by a Firestone-licensed applicator and/or completed without proper notice to Firestone Warranty Services; The design of the System: Firestone does not undertake any analysis of the architecture or engineering required to evaluate what type of System, Installation or Material is appropriate for a building and makes no warranty express or implied as to the suitability of its Products for any particular structure. Such a determination is the responsibility of the architect, engineer or design professional; Improper selection of materials for the assembly or the failure to accurately calculate wind uplift and/or applicable design loads; Deterioration to metal materials and accessories caused by marine salt water, atmosphere, or by the regular spray of either salt or fresh water; Failure of any non-Firestone brand materials used in the System or Installation not specifically accepted in writing by Firestone to be included in warranty coverage; or, Change in building use or purpose.

Overburden. Owner shall be responsible for the costs associated with the removal and replacement, as well as any damage caused by the removal and replacement, of any overburden, superstrata or overlays, either permanent or temporary, which include but are not limited to: structures or assemblies added after installation, fixtures or utilities on or through the System or Material, support platforms or bases for Photovoltaic (PV) Arrays (aka - Solar Panels), Garden Roofs, Decks, Patios or any other obstacles that impede access, clear observation, investigation or repairs to the System or Materials, excluding ballast or pavers accepted by Firestone or overburden specifically included in subsequent pages of this Limited Warranty.

Term. The term of this Limited Warranty shall be for the period set forth above and in subsequent pages of this document and shall not be extended under any circumstances without Firestone's written approval.

Access. During the term of this Limited Warranty, Firestone's designated representatives or employees shall have free access to the Installation location for inspection, audit, or repair purposes during regular business hours. In the event that access is limited due to security or other restrictions, Owner shall reimburse Firestone for all reasonable costs incurred during inspection and/or repair of the System or Materials that are due to delays associated with said restrictions.

Waiver & Severability. Firestone's failure to enforce any of the terms or conditions stated herein shall not be construed as a waiver of such provision or of any other terms and conditions of this Limited Warranty. If any portion of this Limited Warranty is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall nevertheless continue in full force.

Disputes. Any dispute, controversy or claim between Owner and Firestone concerning this Limited Warranty, or relating to any Material supplied or specifically required by Firestone, shall be submitted to mediation in Davidson County, Tennessee. In the event that Owner and Firestone do not resolve the dispute, controversy or claim in mediation, Owner and Firestone agree that neither party will commence or prosecute any suit, proceeding or claim other than in the state and federal courts located in Davidson County, Tennessee. Each party irrevocably consents to the jurisdiction and venue of the above-identified courts. Owner hereby releases Firestone from all liability to Owner's insurance carrier or to anyone claiming under or through Owner by reason of subrogation or otherwise.

Governing Law. This Limited Warranty shall be governed by and construed in accordance with the laws of the state of Tennessee without regard to its rules on conflicts of laws.

FIRESTONE DOES NOT WARRANT PRODUCTS INCORPORATED OR UTILIZED IN THIS INSTALLATION THAT WERE NOT FURNISHED BY FIRESTONE. FIRESTONE SPECIFICALLY DISCLAIMS LIABILITY UNDER ANY THEORY OF LAW ARISING OUT OF THE INSTALLATION OF, PERFORMANCE OF, OR DAMAGES SUSTAINED BY OR CAUSED BY, PRODUCTS NOT FURNISHED BY FIRESTONE. THIS LIMITED WARRANTY SUPERSEDES AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND FIRESTONE HEREBY DISCLAIMS ALL SUCH WARRANTIES. THIS LIMITED WARRANTY SHALL BE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST FIRESTONE AND FIRESTONE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS OR DAMAGES TO THE BUILDING OR ITS CONTENTS, SUBSTRATES, OR THE ROOF DECK. THIS LIMITED WARRANTY CANNOT BE AMENDED, ALTERED, OR MODIFIED IN ANY WAY EXCEPT IN WRITING SIGNED BY AN AUTHORIZED OFFICER OF FIRESTONE. NO OTHER PERSON HAS ANY AUTHORITY TO BIND FIRESTONE WITH ANY REPRESENTATION OR WARRANTY WHETHER ORAL OR WRITTEN.

THIS WARRANTY INSTRUMENT CONSISTS OF MULTIPLE PAGES, ALL OF WHICH ARE PART OF THIS DOCUMENT.
ADDITIONAL REQUIREMENTS ARE DEFINED IN SUBSEQUENT PAGES.

Firestone
Firestone Building Products

Firestone Building Products Company
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800-428-4442 • firestonebpco.com

1001.002.2019

FIRESTONE ISO THERMAL INSULATION LIMITED WARRANTY



Warranty No:
Project No:
Warranty Commencement Date:
Warranty Period: XX Years

Building Identification:
Building Address:
Building Owner:
Installing Contractor:

Roof Area Warranted
ISO Thermal

Square Footage: XXXXX Sq. Ft.

Published LTTR-Value at time of purchase: XXXXXX

Thickness: XXXXX Inches

Firestone Building Products Company, LLC, an Indiana limited liability company ("Firestone"), warrants to the Building Owner ("Owner") named above that Firestone will, subject to the Terms, Conditions, and Limitations set forth herein, provide ISO roofing insulation during the Warranty Period sufficient to replace any Firestone branded ISO roofing insulation provided for Project No. XXXXXX when installed by a Firestone-licensed applicator and following the installation instructions and technical specifications published by Firestone (collectively the "ISO") that does not retain at least 80% of its LTTR-value published at the time of purchase.

TERMS, CONDITIONS, AND LIMITATIONS

Notice. Owner agrees to contact Firestone Warranty Services in writing at least sixty (60) days prior to the testing of the ISO.

Testing. At any time during the Warranty Period, Owner may have the ISO tested after notifying and obtaining written approval from Firestone with regard to testing methods and the facility proposed for testing. The cost to remove samples of the ISO and repairs to return the roofing system to a watertight condition are not included in this Limited Warranty. Owner agrees that samples will be taken for both testing of the LTTR-value and moisture content and that the samples will be tested by a NVLAP-certified independent testing laboratory approved by Firestone. All testing shall be performed at Owner's expense. Firestone reserves the right to have additional samples tested at its expense at an independent laboratory of Firestone's choice should the samples tested have a LTTR-value of less than 80% of the LTTR-value published at the time of purchase.

Limitations. In the event that Firestone determines that the ISO has not retained at least 80% of its LTTR-value published at the time of purchase, Owner's sole and exclusive remedy and Firestone's total liability shall be limited to supplying new ISO sufficient to replace the affected area (the labor related to the removal and replacement of the ISO and repairs to return the roofing system to a watertight condition are not included in this Limited Warranty). For the first year following the Warranty Commencement Date, Firestone will provide replacement ISO for warranted conditions without a reduction for use and thereafter will provide replacement ISO on a prorated yearly basis. Firestone's obligation over the life of this Limited Warranty is limited to Owner's original purchase price of the ISO. Owner agrees that the ISO may not be evaluated more than once during the Warranty Period and that this Limited Warranty only applies to the results of the one test.

Exclusions. Firestone shall not be liable for and this Limited Warranty does not apply to: (a) ISO that has been damaged, misused, crushed, or abused; (b) ISO that is damaged due to hail, winds, wind uplift, or improper fastening; (c) ISO that has a moisture content of greater than 3% moisture by weight at the time the samples are taken for LTTR testing; (d) ISO that has been harmed by environmental conditions, such as cell damage from excessive heat, humidity, or cold; (e) ISO that has not been handled, stored, or used according to the instructions outlined in Firestone technical specifications published at the time of purchase; (f) roof traffic or storage of materials or equipment on the roof not specifically accepted in writing by Firestone; (g) faulty substrate (including, but not limited to decking or flat roof preparation); (h) standing water or improper drainage; or, (i) ISO that comes in contact with chemicals not suited for use with polyisocyanurate.

Transfer. This Limited Warranty is not transferable or assignable in any manner and Firestone precludes Owner from claiming, representing or implying that this Limited Warranty extends to or is available to subsequent building owners.

Products Not Covered. This Limited Warranty does not cover the cost of removal or replacement of defective products or surrounding products associated with the installation, or other products and/or services, including, but not limited to flashings, seams, adhesives, sealants, coatings, installation, or workmanship.

FIRESTONE BUILDING PRODUCTS COMPANY, LLC
By:

Authorized
Signature:

SAMPLE

Title:

THIS WARRANTY INSTRUMENT CONSISTS OF MULTIPLE PAGES, ALL OF WHICH ARE PART OF THIS DOCUMENT.
ADDITIONAL REQUIREMENTS ARE DEFINED IN SUBSEQUENT PAGES.

Firestone
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